

CalCloud IaaS Customer On-Boarding Process

CALCLOUD ONBOARDING STEPS

CSS Service Request

- Attach Onboarding Questionnaire
- Establish CalCloud Provisioning Budget

Subscription Meeting

- Service Overview
- Discussion Onboarding Process
- Discuss Network Connectivity
- Questions and Answers

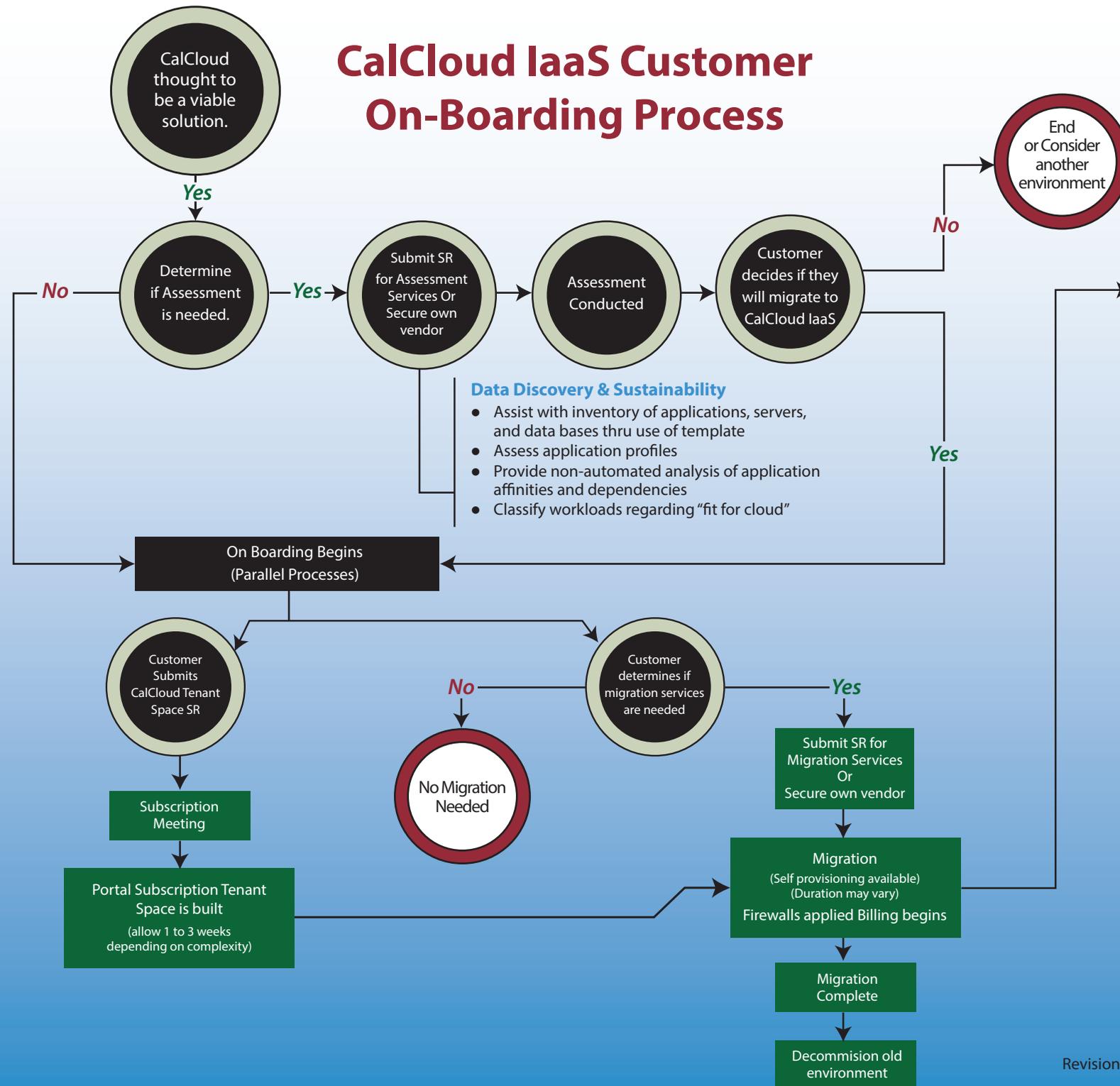
Portal Subscription

- Hands-On Portal Training
- Remedy User Guide
- Setup Portal Users and Workflows
- CalCloud Tenant Guide

Self Provisioning!



- Begin Billing
- VM's created in as little as 25 minutes



Data Discovery & Sustainability

- Assist with inventory of applications, servers, and data bases thru use of template
- Assess application profiles
- Provide non-automated analysis of application affinities and dependencies
- Classify workloads regarding "fit for cloud"

Transformation Planning & Design

- Design deployment model
- Calculate ROI
- Design technical solution for move groups
- Designate migration waves

Migration, Standardization & Registration

- Migrate workload to virtualized environment
- Apply standardized service management
- Enable workload for cloud production

Remediation, Testing & Workload Cutover

- Conduct workload remediation and fixes
- Synchronize and test workload
- Move workload into cloud production
- Support user acceptance testing

